

1. Extranet Providers

The Small Exchange, Inc. (“Small Exchange”) partners with telecommunication network providers that operate financial extranet services to customers for a convenient and cost-effective way to access the Small Exchange Trading System. These services include connectivity to the Small Exchange order entry access or the receipt of multicast market data. Customers may opt to use the services of an approved Extranet in order to achieve direct access to Small Exchange FIX and Market Data APIs.

Approved Extranets must adhere to the following standards:

1. Sign the Connectivity Services Agreement, including the Extranet Addendum.
2. Extranets may not process or modify data flowing between the Small Exchange and any other Extranet Authorized User.
3. Maintain redundant physical ten (10) Gigabit cross connects directly to the Small Exchange.
 - a. Extranets offering connectivity to the Trading System production must maintain cross connects at the Aurora co-location.
4. Extranets must maintain a method to entitle and report on customer access to Market Data feeds, on a monthly basis.

2. Listing on Small Exchange website

Approved Extranets will be listed on the Small Exchange’s website, allowing Participants to reach out to them directly regarding their services. In order to be listed, Extranets must supply the following information to the Small Exchange:

1. Company name and phone number
2. Sales contact name and email address

3. Support

1. Phone: 312-878-8539
2. Email: it-ops@thesmallexchange.com
3. Core phone support hours are 7 AM to 5 PM CT, Monday through Friday
4. Outside of core phone support hours, to report a network issue that must be addressed prior to market open – leave a voice mail with firm name, contact number and the nature of the issue.
5. For non-critical issues or for information, please email the NOC at noc@thesmallexchange.com and your request will be responded to on the next business day.